

# Sweet-CAD

Sweet-CAD is a comprehensive computer-aided dispatching (CAD) program designed to serve the demanding call-taking and dispatching needs of Emergency Medical Service (EMS) organizations.

## Ease of Use

Sweet-CAD was developed to simplify and provide ease-of-mind for call taking, tracking and dispatching. The following design and functionality elements of Sweet-CAD provide communicators with fast, flexible call taking for emergencies and prescheduled transports, thus increasing productivity and reducing response times:

- Hot key functionality
- Drop and drag dispatching
- User-defined colors for tracking unit status
- Respective maps for each incident card, simplifying incident and vehicle viewing
- Common patient database for scheduling recurring reservations
- System recommendations for dispatching
- Flashing alerts to notify dispatchers of response time issues
- Multiple vehicles assigned quickly and easily to an incident

## Mapping

Sweet-CAD is a map-centric application with:

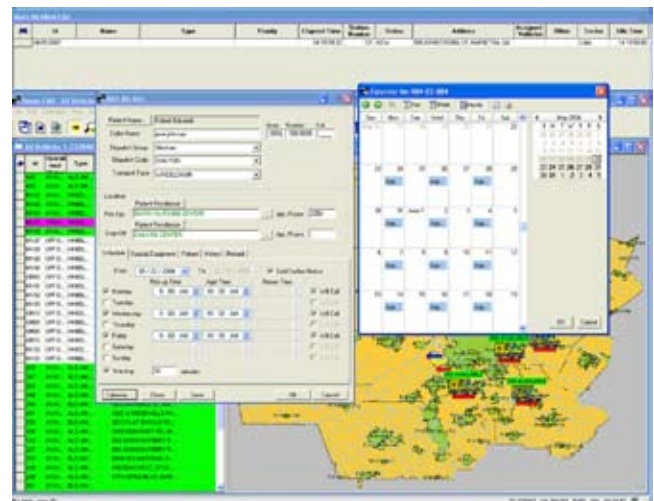
- Automatic geo-coding of locations to ensure accurate address information and best possible unit recommendations
- Ability to view landmarks, such as facilities and bases
- Real-time tracking of vehicles
- GIS industry standard ESRI shape files for map layer flexibility



## Integration

Sweet-CAD offers a dynamic group of interfaces and industry standard system architecture to advance your system's efficiency. Existing interfaces and imports include:

- Alpha-Numeric Paging and MobiCAD
- ANI/ALI (Primary PSAP and Remote)
- AVL/GPS
- ProQA™



ProQA™ is a trademark of Priority Dispatch Corp.

## Complete Package

Sweet-CAD is the front-end application for an integrated suite of products for the EMS market, including:

- Sweet AVL (Automatic Vehicle Location)
- Sweet-MobiCAD (In Vehicle Data Terminal product)
- Sweet-Field Data (Electronic Patient Care Reporting)
- Sweet-Billing (Patient Billing and Collections)

The screenshot shows a software window titled "R04 05-004". It contains several sections for data entry:

- Patient Information:** Patient Name: Robert Edwards; Caller Name: Jane Johnson; Area: (555); Number: 555-5555; Ext.: ; Dispatch Group: Medvan; Dispatch Code: DIALYSIS; Transport Type: WHEELCHAIR.
- Location:** Patient Residence; Pick-Up: EMORY NURSING CENTER; Apt./Room: 225A; Drop-Off: DIALYSIS CENTER; Apt./Room: .
- Schedule:** Special Equipment | Patient | History | Remark. From: 05 / 22 / 2004; To: 12 / 31 / 9999;  Until Further Notice.

	Pick-up Time	Appt Time	Return Time	Will Call
<input checked="" type="checkbox"/> Monday	9:00 AM	10:00 AM		<input checked="" type="checkbox"/>
<input type="checkbox"/> Tuesday				<input type="checkbox"/>
<input checked="" type="checkbox"/> Wednesday	9:00 AM	10:00 AM		<input checked="" type="checkbox"/>
<input type="checkbox"/> Thursday				<input type="checkbox"/>
<input checked="" type="checkbox"/> Friday	9:00 AM	10:00 AM		<input checked="" type="checkbox"/>
<input type="checkbox"/> Saturday				<input type="checkbox"/>
<input type="checkbox"/> Sunday				<input type="checkbox"/>
<input checked="" type="checkbox"/> Warning:	30 minutes			

Buttons at the bottom: Calendar, Done, Save, Ok, Cancel.